

Treetops Lodge - General conditions

Children:

Infants (ages 0 to 3) stay for free if you bring a small bed for them.
For children (ages 4 to 12) we charge R100.00/night.

Admin/cleaning fee:

For a booking of 2 nights or less we charge an admin/cleaning fee of R250.00.

Deposits:

If you want to proceed with a booking, we ask for a 50% booking deposit by EFT.
If the arrival date is less than 14 days away, we require a payment in full.
The booking deposit is non refundable.

Upon arrival you will be asked to pay a refundable keys and breakage deposit of R500.00 in cash.
You will get a full refund when you leave and nothing is broken or missing.

Cancellation:

If the room can be rebooked, you will be refunded less a cancellation fee of R300.00 plus admin. A booking is not transferable.

Long term/large groups:

Contact us by email so we can make you a tailored offer.

Minimum stay:

For low season there is a minimum stay of 2 nights. For high season, the minimum stay is 7 nights.
If you want to stay for a shorter period, please contact us and we'll see what we can do.

Kind regards,

Treetops Lodge management.